



COMPANY TERMS AND CONDITIONS

- ① Goods not fully paid for still remain this company's properties.
- ② There is no warranty for any items if customer can't provide any invoices. There is a *\$20.00* handling charge if customer asks for invoice search. It is customer's responsibility to keep all the invoices.
- ③ All sales are *FINAL. NO CASH REFUNDS.* Exchange only on defective products and must be made within 7 calendar days from the date of purchase and accompanied with original invoices. All products should be either with serial number on the invoice or bearing warranty labels. Broken warranty seals on goods void all warranties and no exchanges can be made. Please report all shipping discrepancy within 24 hours from the date of purchase. No exchange for shipping discrepancy after that period.
- ④ Under very special circumstances that refund is required by the customer, a 18% re-stocking fee will be charged. The goods must be in its original packing and also in a resalable condition.
- ⑤ Because of the law of copyright, there is no refund nor warranty for any software purchased.
- ⑥ Warranty is voided for goods suffered from physical or electrical damages. Products damaged by faulty or improper power source are not covered by warranty.
- ⑦ The company is neither liable nor responsible for software bugs, data loss, viruses, compatibility problems, fire, body injury, illness and time loss without services and products. We try our best to help our customers. Unexpected difficulties and damages do arise from different versions of software and hardware components.
- ⑧ For returned NSF cheque, customer must pay *\$25.00* to the company as handling fee in addition to the due amount.
- ⑨ Under no circumstance that on-site warranty will be provided.
- ⑩ Monitors, printers, scanners and all retail box version products are subject to manufacturer warranty. Customers must approach appropriate manufacturer by themselves.
- ⑪ Goods ordered must be picked up within 2 weeks from the date of placing the order, otherwise the order will be cancelled and the deposit paid will be forfeited as compensation for labor and stock handling.